



MOHAWKS OF THE BAY OF QUINTE
KENHTEKE KANYEN'KEHÀ:KA
HOUSING, 24 Meadow Drive, Tyendinaga Mohawk Territory, ON K0K 1X0
Phone 613-396-3424 Fax 613-396-3627

MBQ COVID-19 NOTICE

Emergency Loan Program Revision FAQ

Q: What changes are being made to make this support more accessible?

A1: Changes will include:

- ❖ Elimination of the \$25 administration fee and the 6% interest that is typically applied to this program during this period.
- ❖ Waiving the condition that only 50% of the cost will be applied to community members who have had previous Emergency Loans during this period
- ❖ Waiving the 6-month period in between previous Emergency Loans during this period.
- ❖ Elimination of the need for a financial assessment and verification of income, household expenses, and credit checks.
- ❖ Payments can be deferred for a period of up to 6-months

Q: Does this mean I will have to pay this money back?

A: Yes. each participating community member would be required to enter into a Promissory Note agreeing to the Emergency Loan Policy (as amended) including a monthly payment plan.

Q: Is there any eligibility requirements like household income or job loss due to COVID-19 needed to participate?

A: No. All MBQ band members who reside on reserve are eligible for supports for the home that they are residing in.

Q: What type of expenses are eligible under this support program?

A: Please see the following list of eligible costs:

- ❖ Utility arrears (ie. hydro, heating fuel, water and sewer fees, telephone, internet)
- ❖ Rent
- ❖ Other cost on case by case basis and at the discretion of Council

Q: What info do I need to provide? Do I need to provide any documentation to substantiate my loss?

A: You do not need to provide any documentation to substantiate your loss. Please provide your full name, your address, and a copy of the bill.

Q: What is the timeline to receive these supports.

A: The MBQ Administration will take every reasonable measure necessary to ensure that these supports are applied to your account as soon as possible.

Q: How do I apply?

A: If you need help with a bill or feel you have been impacted financially or experienced financial loss due to COVID-19 contact the Sr. Manager of Housing & MBQ Property in writing at srhousingmanager@mbq-tmt.org