



# IMPORTANT NOTICE

There have been reports of individuals going door to door in the Shannonville and Mohawks of the Bay of Quinte region, falsely claiming to be Enbridge Gas employees, misquoting costs, and attempting to deceive residents. At Enbridge Gas, your safety and security are our top priorities. If someone shows up at your door claiming to be from Enbridge Gas and you have doubts about their authenticity or feel that you are being misled, we urge you to take the following steps:

**Do not share personal information:** Never disclose personal or financial information to anyone claiming to be from Enbridge Gas without proper verification.

**Ask for identification:** All Enbridge Gas employees and authorized contractors, including Aecon Group Inc., GTel Engineering, Hetek Solutions Inc., NPL Canada (formerly Link-Line), Lakeside Gas Services and MET Utilities Management, are required to wear a visible identification card. This identification card is a way for you to verify the legitimacy of any Enbridge Gas representative who visits your premises. Always request to see identification before engaging in any conversation.

**Contact us for verification:** If you have any concerns about the individual at your door, please contact us at 1-877-362-7434.

**Know your rights:** Visit [ontario.ca/page/consumer-protection-ontario](https://www.ontario.ca/page/consumer-protection-ontario) and learn more about your rights as a consumer.

Thank you.

Community Expansion Team  
Enbridge Gas