

Important Notice

Enbridge Gas Extra Length Charge to Increase Effective May 1, 2024

At Enbridge Gas, our commitment to providing reliable service and transparent communication is paramount. It is with this dedication that we wish to inform you of an impending change that could impact residents of the Mohawks of the Bay of Quinte community who are interested in installing natural gas service.

As part of our ongoing efforts to maintain the quality and sustainability of our services, Enbridge Gas applied for an adjustment to our Extra Length Charge (ELC) as part of our 2024 rates application to the Ontario Energy Board (OEB). Over the years, construction costs have steadily increased, yet our ELC rates have remained unchanged. To address this disparity, we proposed an updated ELC of \$159 per additional meter of pipe, beyond the initial 20 meters, which is provided free of charge.

Our proposed ELC adjustment was approved by the OEB and will come into effect on **May 1, 2024**. Any natural gas applications received prior to the April 30, 2024, deadline will remain unaffected by the forthcoming cost change, with customers qualifying for the current rate of \$45 for every metre beyond the first 30 metres.

We understand that adjustments to costs may have implications for our new customers, which is why we strive to provide timely updates and ensure transparency in our communication. As always, we remain dedicated to working closely with our customers to address any concerns and provide the support you need.

Thank you for your continued trust in Enbridge Gas. Any questions regarding this upcoming change or the natural gas application process can be directed to our team at ceapplications@enbridge.com or **1-833-356-2689**.

IMPORTANT

Members of Enbridge's Customer Attachment Team will be at the Mohawks of the Bay of Quinte Administration Office (24 Meadow Drive) from 8:30 a.m. to 7 p.m. Friday, April 26, Monday, April 29 and Tuesday, April 30. They will be on site and going door to door to assist with the application process to be connected to the ongoing natural gas expansion.

It is important to note that those who apply **by April 30** will receive the first 30 metres of pipe at no cost, then \$45 per additional metre. Applications submitted May 1 and later will receive the first 20 metres at no cost, then \$159 per additional metre.

Any questions regarding this upcoming change or the natural gas application process can be directed to ceapplications@enbridge.com or 647-281-0337.