

# KAKHWÍ:IO GIFT CARD

## Frequently Asked Questions

The following are frequently asked questions we received from the last two rounds of the Kakhwí:io (Good Food) Gift Cards. If you have any questions or need any further information, please reach out to a member of the Family Wellbeing Team.

- |  |  |
|--|--|
| 1 Can someone pick up a card on my behalf?   | <b>Gift cards must be picked up by the person who holds status.</b> If you are unable to do so, you may submit a request for review to <a href="mailto:familywellbeing@mbq-tmt.org">familywellbeing@mbq-tmt.org</a> , which will be assessed on a case-by-case basis.  |
| 2 What if there are multiple families in one home? For example, my sister and I live in the same home.                               | <b>Gift cards are issued one per household.</b> If multiple families reside in the same household, (ex. siblings with children) the household is eligible for one gift card total.   |
| 3 What if my family situation is more complex (for example, shared parenting, decision-making responsibility, or care arrangements)? | <b>We recognize that every family's situation is unique.</b> We require the caregivers to work out arrangements prior to time of pick up. If there are any other family dynamics you need to discuss, contact a member of the Family Wellbeing Team so we can better understand your situation and provide appropriate guidance. |
| 4 What is required at the time of pick up?   | <b>Proof of status and proof of address.</b> For the Family Gift Cards, we also <b>require proof of children 17 and younger in the home</b> , i.e., health card, birth certificate, status card, etc.  |
| 5 What is acceptable proof of address?   | <ul style="list-style-type: none"> <li>• Drivers license</li> <li>• Ontario ID card</li> <li>• A bill with your current address</li> <li>• Vehicle ownership, car insurance, etc.</li> </ul>   |
| 6 Where will the gift cards be for?  | This gift card will be for Presidents Choice grocery stores. This includes, No Frills, Independent Grocers, Loblaws, Real Canadian Superstore, Wholesale Club, etc.  |
| 7 What if I live multi-generationally? (Seniors only).   | <b>If you live in a multi-generational home, you will still be eligible to receive a gift card.</b>  |

Please note, there will be **NO TOLERANCE** for aggressive or inappropriate behaviour. Individuals will be asked to leave the premises and deemed ineligible for future gift cards.



(613) 967-0122



[familywellbeing@mbq-tmt.org](mailto:familywellbeing@mbq-tmt.org)